FALL 2019 ODS ONLINE PORTAL FACULTY SATISFACTION SURVEY: SUMMARY AND UPCOMING CHANGES

1,600 Faculty received an invitation to complete the survey and 254 responded. ODS used this feedback to evaluate how faculty experiences can be improved.

**Using the Portal**
- 58% agree or strongly agree the location of the portal was easy to find. The portal can also be accessed through My Bama in the Faculty Teaching section.
- Only 38% of faculty logged in to the portal. This is a helpful way to see all of your accommodated students without relying solely on email. Please visit our website for a complete tutorial.

**Alternative Testing**
- 57% used the ODS Testing Center. Ratings were mostly positive regarding submitting testing agreement, uploading exams, and receiving reminders. Please visit our website for a complete tutorial on these features.
- Testing Center numbers increased significantly. 4,936 tests were proctored, including 831 finals. We continue to encourage departments to develop proctored exam back-up plans.

**Peer Notetakers**
- 56% had notetakers assigned to their course. Faculty provided neutral ratings about using the note-taking module. Faculty remain responsible for identifying notetakers and ensuring notes are consistently provided. Please visit our website for an updated tutorial.
- Available Spring 2020: Faculty can indicate the name of a preferred notetaker, or whether they are providing notes via Panopto or other means.

**Attendance Modifications**
- Only 28% completed an attendance agreement. Of those who did complete an agreement, 60% agree or strongly agree it was easy to submit. Please visit our website for an updated tutorial.
- This agreement and your syllabus allow ODS to determine how the student is being accommodated. This is an important part of the accommodations process and our website provides guidance and examples.

**Communication**
- Email: 54% learned about the portal via email. Faculty felt they were not notified in a sufficient time frame about changes, and they did not receive sufficient training. ODS communicates updates to faculty via CAAD and email.
- ODS Website: Updates, additional training, and faculty guidance are also available on the ODS website.
- Training: Beginning Spring 2020, ODS Faculty Training will become part of annual compliance training. We also encourage you to invite us to your department for additional training or Q&A.
- Students: remain responsible for communicating with you about their accommodations. ODS tells students to meet with faculty during office hours or by appointment. You should also communicate this expectation on the first day of class.

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